

20 YEAR GUARANTEE

Effective: 1st October, 2010



Swish Building Products ("Swish") guarantees that white PVC-ue profiles supplied under the Swish brand ("The Profiles") will retain their decorative and mechanical function for a period of **twenty years**, under natural weathering conditions, from the date of manufacture, provided they are installed and maintained in accordance with the procedures detailed in the British Plastics Federation Codes of Practice, British Board of Agrément Certificates (91/2620 and 91/2622) and Swish Design and Specification Guides for Roofline and Cladding.

The Profiles are also guaranteed to perform in accordance with the colourfastness criteria defined within BS7619; which includes an artificial accelerated weathering test used to predict longer term natural weathering performance.

In addition they are guaranteed not to suffer from "pinking" discolouration.

- This Guarantee will only apply to defects appearing within twenty years from the date of manufacture and where notification in writing of such defects is received by Swish within 28 days of the defect appearing.
- The sole and exclusive remedy with regard to the above Guarantee is limited to the repair or supply of replacement profiles, at Swish's discretion.
- Swish does not make any other representations or guarantees and in no event shall Swish be liable for any other loss or damage whether direct or indirect (including but not limited to the cost of installation).
- This Guarantee does not cover non-white profiles, or white profiles which have been coated with any material.
- This Guarantee is limited to end use of The Profiles in Middle and Northern Europe (latitude 45° to 60°) and at elevations below 1800 metres above sea level.
- Claims in respect of this guarantee will only be met when accompanied by proof of purchase and following inspection and approval by Swish Technical Services.
- This guarantee does not cover any aspect of the installation of The Profiles. (A separate installation guarantee is available via Swish Approved Installers and Commercial Contractors).
- This Guarantee does not include white M-Boss cellular PVC-ue profiles supplied under the Swish brand. M-Boss PVC-ue profiles are guaranteed for a period of ten years (see M-Boss guarantee document).

In addition to the foregoing Swish standard terms of business shall apply.

This Guarantee shall be construed and interpreted in accordance with English law and shall be subject to the jurisdiction of English courts only.

This Guarantee does not affect the statutory rights of consumers.

Swish Building Products is certified for:

ISO 9001:2000
Quality Management Systems

ISO 14001:2004
Environmental Management Systems

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